

CLEANING INSTRUCTIONS No. 04

For Sheet Goods (rolls), Punched Elements,
Element and Climate Tiles with needle-felt surface



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1.0 Preliminary note

The information in these cleaning instructions is of a general nature. They serve as explanations for the experienced cleaner and do not claim to be complete.

Only with professional and proper cleaning measures - especially by observing these cleaning instructions prepared for him - as well as our extremely informative "Allgemeine reinigungstechnische Zusatzinformation" (General cleaning-related additional information), which you can call up on our website www.anker.eu, under the term "Service" > "Downloads", as well as the current standards such as RAL 991 A3, will it be possible to use the assured usage properties and the complete performance potential of the carpets and carpet tiles in the long term.

Therefore, all cleaning agents, materials and substances to be used with which the carpet comes into contact must be such that they - coordinated with each other - ensure a functional carpet. They must not have a negative effect on the carpet surface, let alone on the entire construction.

2.0 Routine Cleaning

The term "routine cleaning" refers to the daily removal of stains (detachment) and the - equally daily - thorough vacuuming of loose dirt. This process must begin immediately after the laying procedure is completed.

2.1 Vacuum Cleaning

In order not to roughen the surface unnecessarily, you should only use a floor vacuum cleaner for the maintenance cleaning of a needle felt. Unlike a brush vacuum cleaner, a floor vacuum cleaner is only equipped with a smooth nozzle.

Please make absolutely sure that existing vacuum cleaner bags are replaced by you in good time. As a rule, these should be about 1/3 to a maximum of 1/2 full before they are exchanged for new dust bags.

A vacuum cleaner must be given the opportunity to pick up the dirt that is present. Therefore, you should calculate a necessary, maximum time expenditure of 10 seconds/m² for the proper suction process, which corresponds to an hourly job performance of approx. 360 m² of free, **unobstructed** surface.

2.2 Stain Removal (Detachment)

In order to remove stains permanently, it is important that you do not just dissolve the stain substance, but really get it out of the needle felt, which is not really possible due to its construction. Basically, you only clean the surface of a needle felt, not the pile cross-section - no one manages to clean in the depth of this type of product. What once gets into the depths of a needle felt cannot be removed.

Nevertheless, stain treatment should take place as early as possible. This not only increases the cleaning success, but also reduces the possibility of permanent damage to the fibres and colours of the surface, especially as some stain substances are aggressive in the long run.

You can remove about 80% of all stains with clear water. Dab fresh, wet stains with an absorbent cloth or paper towel or soak up the stain substance. Thickened and dried substances can be removed with a spatula or the back of a knife and then brushed or vacuumed off. Water-soluble stains can be moistened or wetted again and then vacuumed up again. You may have to repeat this process. To avoid an unnecessary increasing of the stain, always carry out the treatment from the outside inwards.

Only a few stains are exclusively solvent soluble. In such cases, special treatment with commercially available solvent-based stain removers is required. Please never apply these directly to the textile floor covering, but always by means of a soaked white cloth, in order to avoid pile and colour damage, damage to the back coating or loosening of the bonding.

For ecological reasons, you should first treat unidentifiable stains as water-soluble stains. If this is not successful, you should clean the stain after it is dry again with a

solvent-based stain remover or a stain remover specially adapted to the stain substance. Before using the carpet again, it is advisable to brush out the treated dry spots to remove any residues.

3.0 Cleaning

You can clean the needle felt carpet wet, semi-wet or dry, just as you like. But you should be aware that if you use too hard brush bristles, the surface will be radically altered. Furthermore, you should be aware that the needle felt carpet must not be walked on under any circumstances during wet cleaning. This means that it must be completely dry before this happens again. After all, a wet needle felt carpet has a relatively high adhesion capacity.

Just as wet hands get dirty more quickly and visibly than dry hands when they, for example, are stuck in sand, needle-felt carpet gets dirty much more quickly when it is walked on in this state than when it is completely dry. Depending on the quality of the needle-felt carpet, the amount of liquid used and the climate prevailing at the time of cleaning, as well as the ventilation possibilities, it can take between 24 and 72 hours to dry through to the base material.

4.0 Punched Elements, Element and Climate Tiles as well as Air Permeable Carpet sheets

Because of the many seams and openings within the decking surfaces due to the air-permeable construction through which water could penetrate, we recommend that you use water cautiously to clean these product types. If you absolutely have to use water - for example in case of sticky beverage residues - we recommend the use of a roller-/double roller or the scrubbing method.

Additional note

If a carpet is **not** cleaned properly and professionally during its period of use, the usual warranty **does not apply**.

Furthermore, ANKER has no influence on the proper and professional cleaning performance and for this reason assumes no guarantee for the respective cleaning result.

Would you like to learn more about carpeting? Then we recommend the reference book "Teppichboden, der textile Tausendsassa" (Carpet, the textile jack-of-all-trades), published by Holtzmann-Verlag - ISBN 978-3-7783-0887-5.

In addition, please also take into account our website www.anker.eu where you can find even more interesting information under the term "Service" > "Downloads". And on our ANKER YouTube channel you can experience the technology tips visually.

<https://anker.eu/service/video-archiv/technik-tipps/>



If you still have questions, please call us. We will be happy to help you:

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